

Town of Tisbury
Wastewater Department
Customer Rates
FY 2023

Customer Rates and Fees

Usage Rates

Tier	Usage Range (US Gal)		Rate	Tier Charge	Tier Min.	Tier Max.
1	0	- 10,000	0.040	\$400.00	\$400.00	\$400.00
2	10,001	- 20,000	0.041	\$410.00	\$400.00	\$810.00
3	20,001	- 30,000	0.042	\$420.00	\$810.00	\$1,230.00
4	30,001	- 50,000	0.045	\$900.00	\$1,230.00	\$2,130.00
5	50,001	- 70,000	0.048	\$960.00	\$2,130.00	\$3,090.00
6	70,001	- 90,000	0.051	\$1,020.00	\$3,090.00	\$4,110.00
7	90,001	- 150,000	0.054	\$3,240.00	\$4,110.00	\$7,350.00
8	150,001	- 210,000	0.056	\$3,360.00	\$7,350.00	\$10,710.00
9	210,001	- 270,000	0.057	\$3,420.00	\$10,710.00	\$14,130.00
10			0.035	Flat Rate (Senior, Veteran, Municipal)		

Billing Fees

Abatement Meter Read Fee	\$50.00
Credit Card Fee	Third Part Rate
Delinquent Account Fee	
Late Notice	\$25.00
Demand Notice	\$30.00
Returned Check Fee (Per Check)	\$25.00
Quarterly Service Fee	\$50.00

Inspection Fees

Installation (Prior to Acceptance)	\$50.00
Annual Inspection (Commercial)	\$100.00
CCTV Inspection (Base Charge)	\$150.00
CCTV Inspection (Per Linier Charge)	\$1.50

Other Fees and Charges

Abatement Meter Fee	\$300.00
Application Fee (New Service, Change of Use)	\$200.00
Biochemical Oxygen Demand (BOD) - Base Charge	\$1,500.00 *
Sewer Clean-out Fee (Facilitation Fee)	\$200.00 **
Emergency Service Fee	
Business Hours	\$50.00 / Hour
After Hours, Weekends and Holiday (Flat Fee)	\$150.00
Equipment Damage Fee	\$100.00
Service Disconnect Fee (Delinquent Bill)	\$100.00
Service Resumption Fee (Delinquent Bill)	\$100.00
Septage Receiving	\$0.25 / Per Gallon

* Charge includes annual inspection of grease traps and commercial inspection

** Customers will pay the hauler directly for the cost of the service. The \$200.00 charge will only be assessed if the the Tisbury Wastewater Department is required to pay the hauler due to non-payment by the customer. The Tisbury Wastewater Department will then assess the Haulers cost and the \$200.00 Sewer Clean-out fee to the customer on the next quarterly Bill.

Permanant Privilege (Connection) Fee - Residential

Additional Bedroom	\$500.00
Gravity	\$2,500.00
Low Pressure Simplex	\$7,500.00
Low Pressure Duplex	\$8,500.00

Permanant Connection Fee - Commercial

Gravity	\$3,000.00
Low Pressure Simplex	\$3,000.00
Low Pressure Duplex	\$8,000.00
Low Pressure Triplex	\$9,000.00
Low Pressure Quad	\$10,000.00

Additional Commercial Connection Fees

Air B & B / Motel / Hotel	Connection Fee Plus	\$200.00	/ Room
Restaurant	Connection Fee Plus	\$100.00	/ Seat
Convenience Store	Connection Fee Plus	\$300.00	/ Restroom
Convenience Store w/Food Prep	Connection Fee Plus	\$500.00	/ 1,000 SF
Car Wash - Self Service	Connection Fee Plus	\$1,000.00	/ Bay
Car Wash - Automated	Connection Fee Plus	\$10,000.00	
Laundry - Cleaning	Connection Fee Plus	\$600.00	/ Washer
Laundry - Dry Cleaning	Connection Fee Plus	\$2,000.00	/ Cleaning Unit
Retail Store	Connection Fee Plus	\$500.00	/ 1,000 SF
Office Building	Connection Fee Plus	\$200.00	/ 1,000 SF
Warehouse	Connection Fee Plus	\$200.00	/ Facility Unit*
Supermarket	Connection Fee Plus	\$500.00	/ Facility Unit*
Theater	Connection Fee Plus	\$15.00	/ Seat
Nursing Home / Assisted Living	Connection Fee Plus	\$500.00	/ Bed
Physician / Dentist / Veterinarian Office	Connection Fee Plus	\$500.00	/ 1,000 SF
Gymnasium Fitness Center	Connection Fee Plus	\$300.00	/ Facility Unit*

* A Facility Unit is discribed as a dishwasher, sink, commode, urinal, tub/shower, etc.

Note: Multiple uses within one structure shall be assessed per individual usage and are the responsibility of the developer.