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**Tisbury Information Technology Department – Website Activity**

Tisburyma.gov Website Activity	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022
<b>New Visitors</b>	74.1%	72.1%	73.7%					
<b>Returning Visitors</b>	25.9%	27.9%	26.3%					
<b>Pages Viewed</b>	21,222%	17,052	19,643					
<b>Most Popular Pages</b>	COVID-19 updates Assessors Dept. Hours Harbormaster BOH Bldg-Zoning	Home Assessors Dept. Hours Bldg-Zoning Assessor maps Treasure-Collector	Home Assessors Dept. Hours Bldg-Zoning Assessor maps Treasure-Collector					
<b>Device Used</b>								
1.) Desktop	64.58%	68.40%	67.02%					
2.) Mobile	33.18%	29.22%	31.54%					
3.) Tablet	2.24%	2.38%	1.44%					
<b>Busiest Days of the Week</b>	Sunday	Sunday	Sunday					
<b>Busiest Time of Day</b>	10:00am	10:00am	3:00pm					
<b>Top 3/4 Most Visited</b>	COVID-19 Assessors Dept. Hours Harbor Master	Assessors Dept. Hours Bldg-Zoning Assessor Maps	Assessors Dept. Hours Bldg-Zoning Assessor Maps					
<b>Top Search Terms</b>	tisbury assessor town of tisbury brunos marthas vineyard - recycle trash schedule how many times a year can you have your septic pump before its considered a problem	marthas vineyard assessors pam bennett tisbury real estate taxes Tisbury ma steamship authority collective bargaining	tax assessor Tisbury MA tisbury ma Tisbury Ma Tisbury tax collector Tisbury marthas vineyard					

## January – Marsh - 2022 - IT Department -- Quick Summary:

- New workhorse printer installed for finance area
- Worked on paid parking lot on beach road, power ran, network equipment installed in utility box and tested. The kiosk should be shipped today or Friday April 1 to second vendor that will come to the island, install, and test. I have to get the signal to extend to the handicap spots from the poll.
- Complete upgrade for user workstations/monitors, installed, configured, and tested x6, have 2 more very outdated ones to upgrade, working w/users
- Met with Denys Wortman drop us some of his arial shots/videos of VH, harbor and Lagoon for website new design. Will be going over the images with Jay and Pam so I can pick the redesign of our website back up w/vendor.
- Website postings, maintenance, and user support, continue working with new committees to get them up to speed on posting to their page
- Configure copies/printers/scanners for the new people and transferred people
- Configure new laptop for Contract Specialist person, configured for DPW network, now it had to be configured to Town Hall network.
- User Support (network, workstation, Windows, Zoom, TeamViewer, cameras, MS Office365 and software)
- Troubleshoot user, workstation, network, and various other issues that arise
- Server Maintenance in various town buildings