Tisbury Public Hearing Notice

The Tisbury Board of Selectmen will hold a public hearing on Wednesday, February 16, 2022, at 4:00PM to review and consider proposed customer rate changes for the Wastewater Department. Due to ongoing efforts to prevent spread of covid-19 this hearing will be held remotely via Zoom platform. The Public can attend and participate in the hearing by joining scheduled Zoom meeting via https://zoom.us/j/97933238860 Meeting ID: 979 3323 8860 Passcode: 726424 One tap mobile: +16468769923,,97933238860# US (New York)

Full proposal is available for public inspection on the Town website www.tisburyma.gov under Government, Select Board-About the Board and Public Hearings. If you are unable to attend the hearing, please feel free to address your comments and/or concerns to the Tisbury Board of Selectmen, Box 1239, Vineyard Haven, MA 02568 or via email to pbennett@tisburyma.gov. Comments submitted by email should be sent no later than 12:00 Noon on February 15, 2022.

Town of Tisbury
Wastewater Department
P.O. Box 788, 115 High Point Road
Vineyard Haven, Ma. 02568
Phone: (508) 696-4220 Fax: (508) 696-4221

Tisbury Wastewater Department currently bills customers using a volumetric (charge-per-unit-sold) system. This system works fine when user consumption and expenses are consistent each year. When customers reduce their consumption and venders are charging more for their goods and services, the volumetric system is unable to adapt. During this pandemic, we have seen the reductions in business hours and in the services they provide. Additionally, during this pandemic we have seen the costs for goods and services increase as much as thirty (30) percent.

By instituting a tiers billing system, the Tisbury Wastewater Department will be able to absorb the financial impact of this pandemic and be more successful in planning for our future in ways that are fiscally viable and environmentally responsible.

Tisbury Wastewater Department Rates and Fees

Approved Septemeber 12, 2017

1.	Usage Rate (Based off of water consumption)	$0.041
2.	Quarterly Base Rate	$50.00
3.	Service Connection Application Fee	$200.00
4.	Flow Increase Application Fee	$200.00
5.	After Hours Emergency Call	$150.00 /Flat Rate
6.	Business Hour Emergency Call	$50.00 /Flat Rate
7.	Abatement Meter Fee	$300.00
8.	Abatement Meter Annual Fee	$50.00
9.	Septage Rate (Per Gallon)	$0.20
10.	Late Notice Fee	$25.00
11.	Interest Rate for Unpaid Balance (14% broken down to 1.16% monthly)	
12.	Demand Notice Fee	$35.00
13.	Lien Fee upon addition to Real Estate Tax Bill	$15.00

Proposed

Town of Tisbury
Wastewater Department
Customer Rates
FY 2023

Customer Rates and Fees

Usage Rates

Tier	Usage Range (US Gal)			Rate	Tier Charge	Tier Min.	Tier Max.
1	0	-	10,000	**0.040**	$400.00	$400.00	$400.00
2	10,001	-	20,000	**0.041**	$410.00	$400.00	$810.00
3	20,001	-	30,000	**0.042**	$420.00	$810.00	$1,230.00
4	30,001	-	50,000	**0.045**	$900.00	$1,230.00	$2,130.00
5	50,001	-	70,000	**0.048**	$960.00	$2,130.00	$3,090.00
6	70,001	-	90,000	**0.051**	$1,020.00	$3,090.00	$4,110.00
7	90,001	-	150,000	**0.054**	$3,240.00	$4,110.00	$7,350.00
8	150,001	-	210,000	**0.056**	$3,360.00	$7,350.00	$10,710.00
9	210,001	-	270,000	**0.057**	$3,420.00	$10,710.00	$14,130.00
10		-		**0.035**	Flat Rate (Senior, Veteran, Municipal)		

Billing Fees	
Abatement Meter Read Fee	$50.00
Credit Card Fee	Third Part Rate
Delinquent Account Fee	
Late Notice	$25.00
Demand Notice	$30.00
Returned Check Fee (Per Check)	$25.00
Quartery Service Fee	$50.00
Inspection Fees	
Installation (Prior to Acceptance)	$50.00
Annual Inspection (Commercial)	$100.00
CCTV Inspection (Base Charge)	$150.00
CCTV Inspection (Per Linier Charge)	$1.50
Other Fees and Charges	
Abatement Meter Fee	$300.00
Application Fee (New Service, Change of Use)	$200.00
Biochemical Oxygen Demand (BOD) - Base Charge	$1,500.00 *
Sewer Clean-out Fee (Facilitation Fee)	$200.00 **
Emergency Service Fee	
Business Hours	$50.00 / Hour
After Hours, Weekends and Holiday (Flat Fee)	$150.00
Equipment Damage Fee	$100.00
Service Disconnect Fee (Delinquent Bill)	$100.00
Service Resumption Fee (Delinquent Bill)	$100.00
Septage Receiving	$0.25 / Per Gallon

* Charge includes annual inspection of grease traps and commercial inspection

** Customers will pay the hauler directly for the cost of the service. The $200.00 charge will only be assessed if the the Tisbury Wastewater Department is required to pay the hauler due to non-payment by the customer. The Tisbury Wastewater Department will then assess the Haulers cost and the $200.00 Sewer Clean-out fee to the customer on the next quarterly Bill.

Permanant Privilege (Connection) Fee - Residential

Additional Bedroom	$500.00
Gravity	$2,500.00
Low Pressure Simplex	$7,500.00
Low Pressure Duplex	$8,500.00

Permanant Connection Fee - Commercial

Gravity	$3,000.00
Low Pressure Simples	$3,000.00
Low Pressure Duplex	$8,000.00
Low Pressure Triplex	$9,000.00
Low Pressure Quad	$10,000.00

Additional Commercial Connection Fees

Air B & B / Motel / Hotel	Connection Fee Plus	$200.00	/ Room
Restaurant	Connection Fee Plus	$100.00	/ Seat
Convenience Store	Connection Fee Plus	$300.00	/ Restroom
Convenience Store w/Food Prep	Connection Fee Plus	$500.00	/ 1,000 SF
Car Wash - Self Service	Connection Fee Plus	$1,000.00	/ Bay
Car Wash - Automated	Connection Fee Plus	$10,000.00	
Laundry - Cleaning	Connection Fee Plus	$600.00	/ Washer
Laundry - Dry Cleaning	Connection Fee Plus	$2,000.00	/ Cleaning Unit
Retail Store	Connection Fee Plus	$500.00	/ 1,000 SF
Office Building	Connection Fee Plus	$200.00	/ 1,000 SF
Warehouse	Connection Fee Plus	$200.00	/ Facility Unit*
Supermarket	Connection Fee Plus	$500.00	/ Facility Unit*
Theater	Connection Fee Plus	$15.00	/ Seat
Nursing Home / Assisted Living	Connection Fee Plus	$500.00	/ Bed
Physician / Dentist / Veterinarian Office	Connection Fee Plus	$500.00	/ 1,000 SF
Gymnasiam Fitness Center	Connection Fee Plus	$300.00	/ Facility Unit*

* A Facility Unit is discribed as a dishwasher, sink, commode, urinal, tub/shower, etc.

Note: Multiple uses within one structure shall be assessed per individual usage and are the responsibility of the developer.