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Baker-Polito Administration to Open Resource Recovery Centers for Coastal Storm Survivors

BOSTON – The Baker-Polito Administration today announced Resource Recovery Centers will open later this week in Quincy and Marshfield and will provide enhanced services and programs to meet the needs of homeowners, tenants and others who were impacted by last week's coastal storm. Disaster survivors who are not able to go to one of the Resource Recovery Centers will be able to call Massachusetts 2-1-1 for access to the same disaster recovery programs that will be available through the physical Resource Recovery Centers. Volunteers will be available through voluntary organizations to help clean out damaged homes.

"We are opening these Resource Recovery Centers to ensure the people whose homes were damaged by last week's severe coastal flooding have access to the resources they need to get back on their feet," **said Governor Charlie Baker**. "The Centers and Massachusetts 2-1-1 will be set up in Quincy and Marshfield to serve our coastal communities in need, and we are grateful that volunteers are willing to pitch in to visit damaged areas to clean up debris in homes and businesses."

"The response to last week's storm would not be possible without the hard work and cooperation between the Commonwealth, MEMA, the National Guard, volunteers and all those impacted by this storm and we are grateful for their ongoing commitment to keep Massachusetts safe," **said Lt. Governor Karyn Polito**. "Many communities and their residents are still recovering from last week's major coastal storm and we hope these new resources will ease the recovery process and help people get back on track."

"Many government and non-profit organizations have worked tirelessly in the response and recovery from the historical coastal storm," **said Secretary of Public Safety Dan Bennett**. "Our key partners at Massachusetts 2-1-1, the American Red Cross and Massachusetts Voluntary Organizations Active in Disasters have helped organize these recovery resources for those impacted by the storm."

“These Resource Recovery Centers are one stop shopping to access an array of services from the state and non-profit organizations that may be needed after a disaster,” said **MEMA Director Kurt Schwartz**. “A disaster survivor can go into a resource recovery center, or call 2-1-1, to be connected to service organizations that can assist those in need.”

Resource Recovery Centers

MEMA and the American Red Cross, working collaboratively with local emergency managers, will open two regional Resource Recovery Centers to support disaster survivors. Based on input from coastal communities, one center will open Thursday afternoon in Quincy (to serve the greater Quincy/Hull area), and a second center in Marshfield (to serve the greater Scituate, Marshfield and Duxbury area) will open on Saturday. Disaster survivors from any of the communities along the Massachusetts coastline are welcome in these regional centers.

Each Resource Recovery Center will be staffed by representatives of key local and state agencies, the American Red Cross and Salvation Army and disaster relief organizations affiliated with Massachusetts Voluntary Organizations Active in Disaster (VOAD). State agencies include the Department of Transitional Assistance (DTA), Department of Housing and Community Development (DHCD), Department of Children and Families (DCF), Department of Mental Health (DMH), Department of Public Health (DPH) and Division of Insurance (DOI).

Quincy Recovery Resource Center

Schedule: Thursday March 8 & Friday March 9, 2:00 PM – 8:00 PM

Address: 1 Merrymount Parkway, Quincy, MA

Marshfield Recovery Resource Center

Schedule: Saturday March 10 & Sunday March 11, 11:00 AM – 6:00 PM

Address: Martinson Elementary School, 167 Forest St., Marshfield, MA

Virtual Recovery Assistance

MEMA, the American Red Cross, and Massachusetts 2-1-1 will activate the 2-1-1 information line as a virtual Resource Recovery Center beginning on Thursday March 8th. Disaster survivors will be able to call 2-1-1 to access disaster services from state agencies, private non-profits and the MA VOAD, similar to the services that will be available in the physical Resource Recovery Centers.

Homeowners and tenants of flooded homes will also be able to request volunteer support from VOAD agencies to help clean out their damaged homes by calling 2-1-1 or visiting a Resource Recovery Center.